

# PURCHASE POLICY



*Voyage International Beauty*  
[www.voyageinternationalbeauty.com](http://www.voyageinternationalbeauty.com)  
[Info@voyageinternationalbeauty.com](mailto:Info@voyageinternationalbeauty.com)



# *TERMS & CONDITIONS*

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## *Terms and Conditions*

*These Terms and Conditions ("Terms") govern your use of the Voyage International Beauty ("Provider") website, located at <https://voyageinternationalbeauty.com/> ("Website"). By accessing and using the Website, you ("User") agree to be bound by these Terms. If you do not agree with any part of these Terms, you must discontinue use of the Website.*



## *1. Electronic Communications*

*By using this Website or communicating with the Provider electronically, you consent to receive electronic communications from us. You agree that all agreements, notices, disclosures, and other communications we provide electronically satisfy any legal requirement that such communications be in writing.*

## *2. E-Commerce & Privacy*

*The use of any course or product purchased from this Website is at your own risk. The User agrees to indemnify and hold the Provider harmless against any loss, injury, or damages arising from the use of products or services purchased through the Website.*

*We take your privacy seriously. Personal information required to execute orders placed through our e-commerce facility, such as your personal details, credit card information, delivery address, and phone number, will be kept confidential and will not be sold or disclosed to third parties, except as necessary for order fulfillment. The Provider has taken reasonable precautions to secure the credit card processing used to receive payment for goods. However, we cannot be held responsible for security breaches occurring on your electronic device due to insufficient virus protection or spyware.*



### 3. Training Kits and Shipping

*When purchasing a course that includes a training kit, the cost of the kit is included in the course price. Training kits are typically shipped after full payment has been received. We deliver worldwide to the address you provide at checkout. Delivery times are estimated and not guaranteed.*

*Important Note: We will not take responsibility or bear any costs for kits that you arrange independently or if proper shipping methods, especially international shipping procedures, are not followed. The User is responsible for ensuring that all shipping details are accurate and that the correct procedures are adhered to for international shipping. Additional shipping costs may apply for incorrect address information or refused acceptance. You are responsible for covering the return shipping costs for any returned items unless the item is damaged or defective.*

*If your training kit is damaged or defective upon delivery, please contact us immediately at [info@voyageinternationalbeauty.com](mailto:info@voyageinternationalbeauty.com) to arrange a replacement or refund, including any shipping charges you have paid.*

### 4. Payment Options

*All courses and products require full payment at the time of order placement. Payment plans are not available. Payments can be made via electronic funds transfer (EFT) or credit card. Payments are processed through secure third-party providers, such as PayPal, ensuring that sensitive financial information, like your credit card or bank account details, are not shared with us.*



## 5. Cancellation of Orders

*You may cancel your order and receive a full refund if the cancellation is made before the item has been shipped. If the Provider cancels an order due to insufficient stock or quality concerns, a full refund will be issued.*

*Any complaints regarding the standard and quality of the product(s) purchased should be directed to [info@voyageinternationalbeauty.com](mailto:info@voyageinternationalbeauty.com).*

## 6. Refunds and Returns

*Refunds will only be processed once the returned item is received and inspected. Initial postage and packaging charges are non-refundable. If the item is found to be damaged or defective due to no fault of your own, we will replace the item or issue a refund for the price paid, including any shipping charges.*

## 7. Shipping/Shipping Costs

*We offer worldwide shipping. Delivery will be made to the address you specify unless stated otherwise in a different agreement. All information on availability and delivery times is for guidance only and is not guaranteed.*

*Voyage International Beauty reserves the right to charge additional shipping costs if additional costs are incurred, such as for unsuccessful delivery due to incorrect address information or refused acceptance. Return shipping costs must be covered by the User.*

*Important Note: We do not take responsibility for, nor will we pay for, any training kits that are arranged independently by the User or for any issues arising from not following correct shipping methods, especially regarding international shipments.*



## *8. Updating of Terms and Conditions*

*The Provider reserves the right to modify these Terms at any time. Changes will take effect once posted on the Website. It is your responsibility to check these Terms periodically for updates. Continued use of the Website after any changes indicates your acceptance of the revised Terms.*

## *9. Copyright and Intellectual Property Rights*

*The Provider retains all intellectual property rights to the content on this Website, including text, graphics, logos, images, and software. You may not reproduce, distribute, or create derivative works from the content without express written permission from the Provider.*

## *10. Limited License to Users*

*The Provider grants you a limited, non-exclusive, non-transferable license to access and use the Website for personal, non-commercial purposes. This license does not permit you to collect or use product listings, descriptions, or other content for commercial purposes, nor to use framing techniques to enclose the Website or any portion thereof without the Provider's express written consent.*



### *11. Limitation of Liability*

*The Website and all content provided on it are offered on an "as-is" basis without warranties of any kind, either express or implied. The Provider is not liable for any damages arising from the use or inability to use the Website or its content. The Provider does not guarantee that the Website will always be available or free from viruses or other harmful components.*

### *12. Privacy: Casual Surfing*

*You may browse the Website without providing personal information. The Website's servers will collect the IP address of your computer but not your email address or other personally identifiable information. This data is used for aggregated analysis to improve the Website's content.*

### *13. Choice of Law*

*These Terms are governed by the laws of the Republic of South Africa. Any disputes arising from the use of this Website will be subject to the jurisdiction of the Cape Town High Court. If any part of these Terms is found to be unenforceable, the remaining provisions will remain in effect. These Terms and Conditions constitute the entire agreement between you and the Provider regarding your use of the Website and its content.*

